

Business/employee protection		Andrew Strange	Sept 2008	International PMI	June 2008
Business protection gap	June 2009	Roy McLoughlin	Aug 2008	Medical trends	May 2008
Capturing clients	Feb 2009	Gilles Meyer	July 2008	PMI claims sharing	May 2008
Bank credit	Jan 2009			Dental insurance	Apr 2008
SME protection	Dec 2008	Technical matters		PMI and advisers	Mar 2008
Healthplans	Nov 2008	Product pricing	Feb 2009	New treatments	Mar 2008
Responsibility for health	Aug 2008	Life		PMI and technology	Feb 2008
Employee Benefits	May 2008	WOL	May 2009	PMI and GI	Feb 2008
Business protection (supp.)	May 2008	HIV	Jan 2009		
Campaign		Impaired lives	Oct 2008	Regulation	
Protection campaign	Mar 2009	Trusts	July 2008	TCF	June 2009
A political push	Jan 2008	IHT and WOL	Aug 2007	Corruption	Mar 2009
Promoting Protection: V	July 2007	Trusts	July 2007	Age discrimination	Feb 2009
Promoting Protection: IV	Apr 2007			FOS complaints	Jan 2009
Promoting Protection: III	Mar 2007	Marketing and training		AMII	Dec 2008
Promoting Protection: II	Feb 2007	Lead buying	Feb 2009	Overseeing protection	Sept 2008
		Written material	Dec 2008	Principles-based regulation	Aug 2008
		Lead buying	Sept 2008	ICOB sourcebook	Feb 2008
		Training	Feb 2008	Retail Distribution Review	Nov 2007
		Business marketing	Dec 2007		
Critical illness (CI)				Retirement planning	
The future for CI	June 2009			Ageing timebomb	Jan 2008
Retrospective changes	Apr 2009	Miscellaneous		LTC adviser view	Jan 2008
CI evolution	Nov 2008	Increasing sales	June 2009	LTC provider view	Jan 2008
CI – claims stats	June 2008	Cancer recovery	May 2009	The Retirement and	
CI – a year on	Apr 2008	EAPs	May 2009	Care Faculty	May 2007
Future of CI	Nov 2007	Dental insurance	Apr 2009		
CI report	July 2007	Economy	Mar 2009	Surveys	
		Employee benefits	Jan 2009	Group CI	June 2009
Disease of the month		Employee benefits	Dec 2008	Group income protection	May 2009
Macular degeneration	June 2009	Women's protection	Nov 2008	Group life insurance	Apr 2009
Multiple sclerosis	May 2009	Capital strength	Oct 2008	Healthcare cash plans	Mar 2009
Cervical cancer	Apr 2009	Business relationships	Oct 2008	Whole of life	Feb 2009
Asthma	Mar 2009	Claims statistics	Sept 2008	Term assurance	Jan 2009
Breast disease	Feb 2009	Rehabilitation	Sept 2008	Individual IP supplement	Dec 2008
Moles and melanomas	Jan 2009	Lifestage cover – widows	Aug 2008	International PMI	Nov 2008
Hypercholesterolaemia	Dec 2008	Choosing correct insurance	Aug 2008	MPPI	Oct 2008
Cardiac arrhythmia	Nov 2008	Service	July 2008	Individual CI	Sept 2008
Haemochromatosis	Oct 2008	Corporate responsibility	July 2008	Individual PMI	Aug 2008
Rheumatoid arthritis	Sept 2008	Insurance & immigration	July 2008	Group PMI	July 2008
Polycystic kidney disease	Aug 2008	Product innovation research	June 2008		
Alzheimer's disease	July 2008	Armed forces	May 2008	Technology	
		Outlook	May 2008	Web optimisation	May 2009
Income protection (IP)		Election time	Apr 2008	Voice risk analysis	Apr 2009
Task Force White Paper	May 2009			Business models	Nov 2008
Protection marketing	Oct 2008	Mortgage protection		Tele-interviewing	Oct 2008
High risk occupations	Sept 2008	Housing market	Mar 2008	Business processing	Aug 2008
IP Task Force	July 2008	MPPI/PPI	Mar 2008		
Women and IP	June 2008	Housing market overview	Mar 2007	Think tanks	
Rehabilitation	Feb 2008	MPPI	Mar 2007	Non-disclosure	Oct 2008
Defaqto's IP report	Dec 2007	Future of MPPI	Oct 2006	Cancer care	June 2008
Group IP and added benefits	Nov 2007			Income protection	May 2008
IP Task Force	Oct 2007	Private medical insurance (PMI)		Business protection	Jan 2008
IP Protection Committee	Oct 2007	Marketing PMI	June 2009	Declined claims	Oct 2007
Individual IP	Oct 2007	Retaining benefits	May 2009	Critical illness	May 2007
Rehabilitation Council	Sept 2007	Retaining clients	Apr 2009	Promoting Protection	Apr 2007
		Sales levels	Mar 2009	Income protection	Mar 2007
Interview		Cash plans in a recession	Dec 2008		
David Jones	June 2009	Shared responsibility	Dec 2008	Underwriting	
John Jory	May 2009	Corporate PMI	Nov 2008	Climbing	May 2009
Roger Edwards	Apr 2009	PMI market changes	Nov 2008	Producing premiums	Apr 2009
Natalie-Jane Macdonald	Mar 2009	PMI markets	Oct 2008	Aviation	Mar 2009
Peter Lauris	Feb 2009	Overseas treatment	Oct 2008	Tele-claims	Feb 2009
Diane Buckley	Jan 2009	UK healthcare market	Aug 2008	Tele-underwriting	Jan 2009
Mark Jones	Dec 2008	Treatment overseas	July 2008	Simplified applications	Dec 2008
Kevin Carr	Nov 2008				
Andy Milburn	Oct 2008				